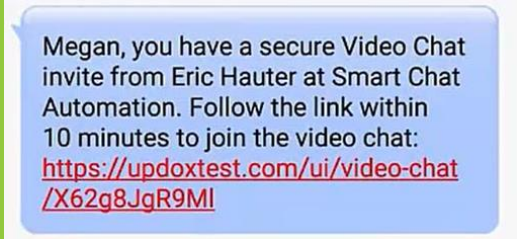
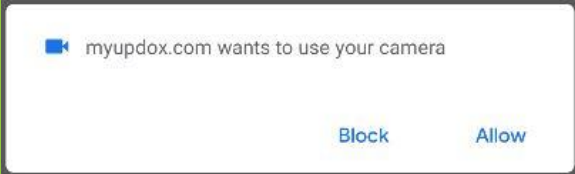
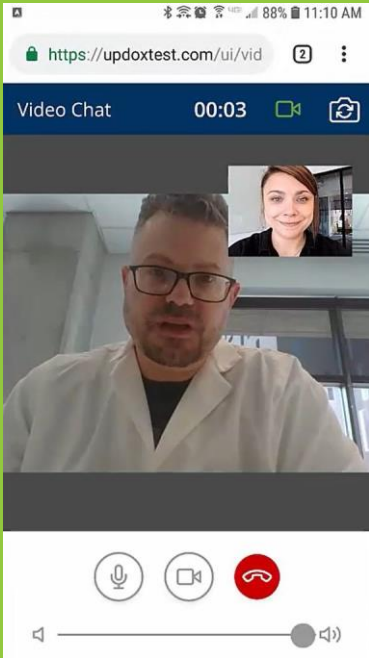


## How to: Use Updox Video Chat

Your medical provider uses Updox Video Chat to communicate with patients. Video Chat is a safe and easy way to talk to your provider, often saving you a trip to the office.

Follow these step-by-step instructions to use Video Chat:

 <p>Megan, you have a secure Video Chat invite from Eric Hauter at Smart Chat Automation. Follow the link within 10 minutes to join the video chat: <a href="https://updoxtest.com/ui/video-chat/X62g8JgR9MI">https://updoxtest.com/ui/video-chat/X62g8JgR9MI</a></p>	<p>An invitation to Video Chat will arrive on your device via text message or email. Click the link to be taken to the Secure Video Chat environment. You will have 10 minutes to click the link.</p>
 <p>myupdox.com wants to use your camera</p> <p>Block Allow</p>	<p>The first time you use Video Chat, your device may ask for permission to use your camera and microphone. Please allow access.</p>
 <p>Video Chat 00:03</p> <p>The screenshot shows a mobile browser interface for a video chat. At the top, the address bar shows the URL <a href="https://updoxtest.com/ui/vid">https://updoxtest.com/ui/vid</a>. Below the address bar, there's a header with "Video Chat" and a timer at "00:03". The main area shows a video feed of a doctor in a white lab coat and glasses, with a smaller inset video of a female patient. At the bottom, there are control buttons for microphone, camera, and a red "phone" button to disconnect. A volume slider is also visible.</p>	<p>You will be taken directly into a video chat session with your provider.</p> <p>Video Chat runs through your internet browser. For best results, please use Safari on iOS and Chrome or the Samsung Internet Browser on Android as your default browser.</p> <p>The microphone and camera buttons will pause the audio and video you are sending. The red "phone" button will disconnect the chat.</p>